Practical Pandemic Planning

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What is a Pandemic Plan?

Pillars of Organisational Resilience

‘The ability of an organization to absorb and adapt in a changing environment’

Timeline

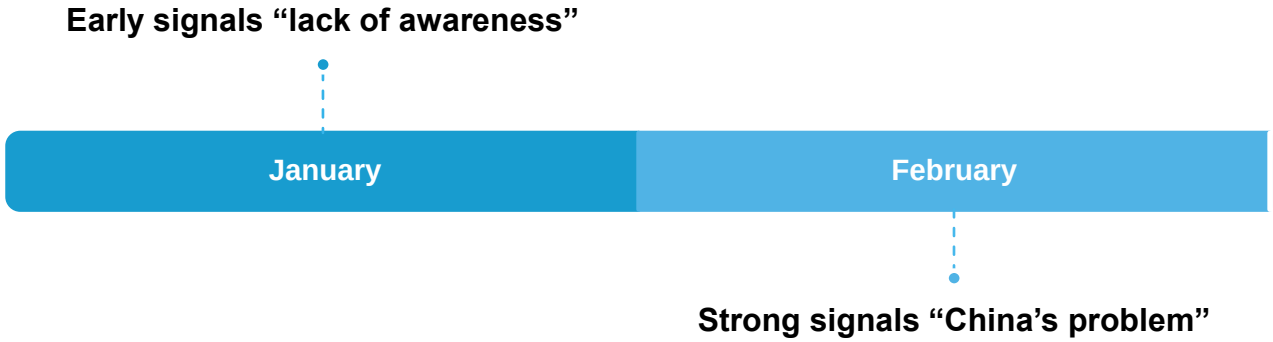
Anticipate

Early signals “lack of awareness”

January

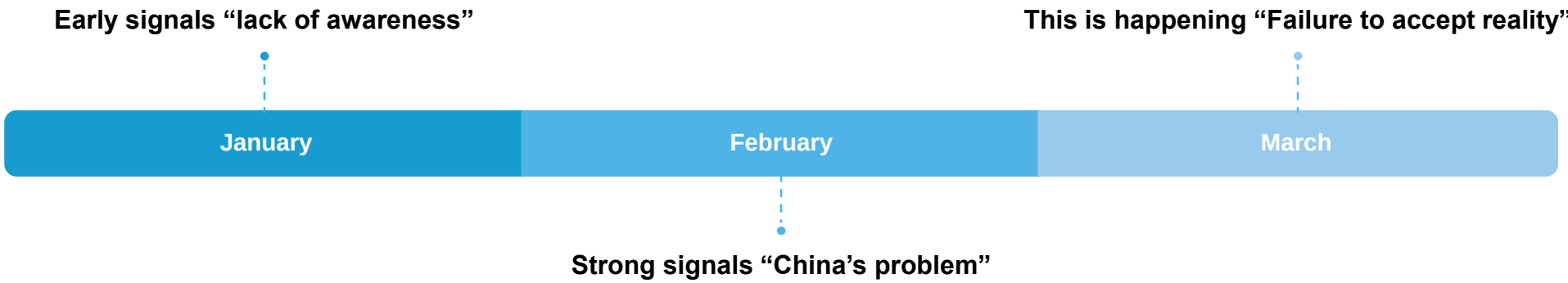
Timeline

Detect



Timeline

Respond



Early Learning Summary

- ❑ Failure to anticipate and act early
- ❑ Failure to accept reality and worst-case scenario
- ❑ Lack of investment in preparedness at a national level
- ❑ Generational resistance to remote working
- ❑ Planning assumptions based on staff absence levels and on building occupiers coming back
- ❑ Complexity of job support schemes and cutting costs fast and early will no doubt find its way into future planning
- ❑ Insurance coverage confusion

Improve your plans NOW not next year

- ❑ Conduct or review your Business Impact Analysis at a high level to ensure you are using your budget to prioritise the right areas
- ❑ People centric plans
- ❑ Review and refresh do not reinvent
- ❑ Loss of People / IT / Buildings
- ❑ Remote working review
- ❑ Involve your cleaning team or provider
- ❑ Work on the assumption of another lockdown and what you would do different this time
- ❑ Survey or debrief all your staff / customers to capture learning, it is not only managers that have the best ideas/solutions DEBRIEF – LEARN – IDENTIFY - IMPROVE
- ❑ Look for opportunities

Thank You

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